

Annexure 1
TRAINING FOR TOWNSHIP RENEWAL INITIATIVE PROGRAMME

Short Course on
Community Delivery of Services
as an approach to Operation, Management and Maintenance in Townships

1. INTRODUCTION:

The use of community based organisations for the operation and maintenance of public infrastructure in townships can simultaneously, (i) address municipal maintenance and operation capacity limitations, (ii) generate economic opportunities and capacity in township communities and, (iii) lead to improved services for township residents.

Community Delivery of Services (CDS) is, however, a complex area and requires careful application if it is to succeed. The VPUU have recently completed extensive research in this field, and compiled a comprehensive good practice guide to Community Delivery of Services in township contexts. CDS approaches are being implemented in Khayelitsha at present. The good practice guide material is now available for the training of township practitioners from further afield and can be made available to the TTRI at no cost.

2. TARGET GROUPS:

- (i) Managers of Township renewal programmes and projects
- (ii) Other public sector managers responsible for the maintenance and operation of township infrastructure and facilities (including landscaping and soft infrastructure)
- (iii) Government staff responsible for sustainable community development, local economic development, developmental local government or citizen participation.
- (iv) Members of community fora.

3. CONNECTION TO OVERALL TTRI TRAINING DEMAND MENU:

13	Community contracting of Operations and Maintenance	Identified during a TTRI event
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4. COURSE PURPOSE:

The course will equip 30-40 township development practitioners to prepare and design interventions whereby the maintenance and operation of township infrastructure can be effectively executed by community-based entities.

Outcome:

Project Managers are better able to assess [the viability of], design and implement interventions which utilize community-based organisations in the maintenance and operation of township facilities and infrastructure.

5. DRAFT CDS COURSE PROGRAMME

08.04.2010 - Day One

8:30-9:00	Registration
9:00-9:30	Welcome, introductions and overview of workshop
9:30-9:45	VPUU input on CDS Good Practice Guide and experiences in Khayelitsha
9:45-10:15	Overview of VPUU and Operation and management approach
10:15-10:45	Participant expectations and experiences
10:45-11:15	Tea/Refreshment Break
11:15-11:45	Examples of CDS from VPUU and Case Studies in Good Practice Guide
11:45-12:45	CDS Readiness Assessment and Planning Tool"
12:45-13:30	Lunch
13:30-14:30	Continue "CDS Readiness Assessment and Planning Tool"
14:30-17:30	Site visits to Manyanani Peace Park, Nonzamo Business Park in Strand, Ntlazane traders facility, Kwam FundoSport precinct.
5:30	close of day 1
7:30	<i>Dinner</i>

09.04.2010 - Day Two

09:00-09:30	Recap day one
09:30-10:30	Various inputs from CDS good practice manual - contingency model
10:45-13:00	Participants working on plans individually, in groups by shared work environment or shared interest area
14:00-15:30	Presentation of progress by participants, problem issues, trends, communalities
15:30-16:00	Discussion on financial payment mechanisms in light of MFMA
16:00-16:30	Problems people will face in their workplace to implement the plans
16:30-17:00	Closure
7:30	<i>Dinner incl. members of facility Management Committees, Khayelitsha Development Forum</i>

10.04.2010 - Day Three – Optional

9:00 – 12:00	Attendance at a Saturday Reference Team meeting, experience a robust community participation process to understand the level of participation and engagement required, and the community organizational partner skills that may need to be developed. Input from Group to Reference Group on outcomes of workshop.
12:00-13:00	<i>Lunch</i>

6. LOCATION

Public facility in Khayelitsha

7. DURATION AND PROGRAMME

Thursday, 8th April 2010 -Start 08h30 - Finish 17h30

Friday, 9th April 2010 -Start 09h00 - Finish 17h00

Saturday, 10th April 2010 - Start 09h00 - Finish 12h00 <OPTIONAL>
